

## Return Form

Thank you for ordering from Strange Cargo! Please take a moment to review your invoice and make sure all the items you ordered were included in this package. If you have any questions about this order, please email us at [orders@strangecargo.com](mailto:orders@strangecargo.com), or call us at 1-800-572-2746 (toll-free) from Mon-Fri 11:30 am to 6:00 pm CST.

### IF YOUR ORDER ARRIVES DAMAGED OR YOU BELIEVE IT IS DEFECTIVE...

Please email us at [orders@strangecargo.com](mailto:orders@strangecargo.com), or call us at 1-800-572-2746 (toll-free) from Mon-Fri 11:30 am to 6:00 pm CST. Please save the original packaging and damaged goods with tags.

### IF YOU WOULD LIKE TO RETURN/EXCHANGE AN ITEM...

Our return/exchange policy is simple: We want you to be happy with your purchase. If for any reason you want to return or exchange an item, please follow the instructions below, which are also on our website.

- **You will need to include your invoice in your package so we have your name, email address, phone number, and order number - we will need this information to complete your request!** You may want to photocopy your invoice/return form for your records.
- **All t-shirts to be returned or exchanged must have their original tag still attached to the t-shirt!** Strange Cargo will not accept returns or exchanges for any t-shirts that have been washed, dried, damaged, or stained. This includes if the shirt has any odors, such as cigarette smoke.
- **T-shirts must be returned or exchanged within 30 days from date of purchase.**
- **If a refund is due it will be made to the customer via their original method of payment (minus shipping/handling charges).** Please be sure to include this information on the return form!
- **Shipping costs on any non-damaged or non-flawed returns or exchanges will be the customer's responsibility.** Strange Cargo will only pay for shipping on defective merchandise not caused by the customer.
- **Please send return packages via regular USPS mail with a completed return form to:**  
Strange Cargo, Attn: Website Returns, 3448 N. Clark St., Chicago, IL 60657
- **Customers who order two of the same image in different sizes and/or the same image on two different color t-shirts and then send one back for a refund will be charged a 50% restocking fee for the item returned.** In other words, we will only refund half your money. When you do this, we can no longer sell this t-shirt, which costs us extra money in time, labor and materials. If you have any questions, such as sizes and colors, please contact us via e-mail at [questions@strangecargo.com](mailto:questions@strangecargo.com) or call 1-800-572-2746 (toll-free) from Mon-Fri 11:30 am to 6:00 pm CST.

### I AM RETURNING...

Quantity	Product Name (size, color, transfer, etc)	You are requesting we...	Reason Code	Notes
A		<input type="checkbox"/> Replace <input type="checkbox"/> Refund <input type="checkbox"/> Exchange (List Below)		
B		<input type="checkbox"/> Replace <input type="checkbox"/> Refund <input type="checkbox"/> Exchange (List Below)		
C		<input type="checkbox"/> Replace <input type="checkbox"/> Refund <input type="checkbox"/> Exchange (List Below)		

#### Reason Codes

**DM** Defective Merchandise    **AL** Arrived Too Late    **TS** Wrong Size (Too Small)    **CM** Changed Mind    **AD** Arrived Damage    **DS** Duplicate Shipment  
**WS** Wrong Product Shipped    **NE** Not As Expected    **TB** Wrong Size (Too Big)    **GR** Gift Order Return    **WO** Wrong Item Order    **OT** Other \_\_\_\_\_

### I WOULD LIKE AN EXCHANGE...

Quantity	Image Name and Description	T-Shirt Style	T-Shirt Color	T-Shirt Size	Price
A					
B					
C					

**NOTE:** If the requested exchange is not available, your return will be resolved with a refund.

If there is a remaining credit or refund due you we will credit the credit/debt card or PayPal account the order was purchased with.

If there is a balance due to Strange Cargo, how would you like to pay:

Charge To:     Visa     MasterCard     American Express     PayPal Account Email Address: \_\_\_\_\_

Name on card: \_\_\_\_\_ Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_